

Elder Fraud Center

Resources, self-help tools, and 1:1 support for advanced protection against elder fraud

Discover a whole new way for older adults and families to fight fraud — together.

Elder fraud is a growing problem, but families don't have to face it alone. Our new resource hub is specially designed to help older adults and their loved ones combat fraud proactively, and get help when they need it most.

Discover articles, tips, and a guide to safety online and off. Plus, get immediate assistance from remediation experts trained specifically in resolving elder fraud claims when you need help.

Elder Fraud Center features

- Staying Safe Roadmap: Follow our five-step roadmap to learn to talk about fraud as a family, shut down common scams, and protect personal and financial information.
- Educational content: Get the latest news about fraud and scams targeting older adults — plus insights from our in-house experts.
- Elder Fraud Helpline: If you think you're experiencing fraud, customers can reach a trusted advocate for help 24/7 toll-free at 1-855-799-2646.

With our family plans, you can cover relatives 65+ even if they're not under the same roof or wallet. Our plans include[†]:

- · Monitoring features that scan financial and credit records daily
- · Full service remediation if identity theft occurs
- · Reimbursement of many fraud-related expenses, including legal fees and stolen funds
- · Near real-time alerts for suspicious activity
- · And more



59%

of Americans with an aging parent worry about their loved one being tricked by a scammer¹

\$3.1B

lost to cyber crime by Americans age 60+ in 20222

\$18,246

average amount lost to identity fraud, reported by adults 60 or older

\$1B+

 lost to tech support and government scams by adults age 60+ in 20213

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- Allstate Identity Protection Family Digital Safety Study
 FBI 2022 IC3 Report
 FBI 2021 Elder Fraud Report