



## **Alight Retiree Health Solutions Cookies FAQ**

The first time you visit the new Alight Retiree Health Solutions website, you'll be asked to accept cookies, even if you had already done this on the old website. What does this mean?

### **What are cookies?**

Websites use cookies to give you a better web experience by remembering you and your activities when you visit. For instance, if you're shopping on a website and you've allowed cookies, you won't have to rebuild your shopping cart if you accidentally close the page.

### **How does Alight use cookies?**

Alight uses cookies to enhance your website experience, improve its content and personalize your visit. When you accept cookies, Alight can distinguish you from other customers and compile aggregate statistics about usage of the website.

Alight also uses cookies as part of its enhanced security program to protect your personal information. When you log in using an unrecognized device or browser, you'll be asked additional security questions in addition to your username and password. When answered correctly, Alight uses a cookie on that device or browser so you don't have to answer the security questions again. Alight also offers multi-factor authentication as an additional security layer and uses cookies to recognize you in future visits to the website.

### **What happens if you don't accept Alight cookies?**

If you don't accept Alight's cookies, you can still use the website, but it won't recognize you each time you visit. Strictly necessary cookies do not require your consent.

### **Does Alight share or sell your data?**

Alight is committed to protecting your privacy.

Depending on the nature of the services provided to you, Alight may share your data with service providers and third parties. In general, Alight does not disclose or share data with third parties in the manner defined under California law.

Alight's cookies collect information for analytics and to personalize your experience. Alight has also developed relationships with carefully selected and monitored partners to assist in the delivery of a quality website. In line with recent changes to California law, Alight Retiree Health Solutions is currently reviewing its third-party contracts and how data is shared. If you are concerned about how your personal information is used, read our website [privacy policy](#).

### **How can you learn more about cookies?**

For more detailed information on cookies and how to control them, visit [allaboutcookies.org](http://allaboutcookies.org).